

TO: Niles IntelliControl ICS Dealers and Sales Reps

FROM: Niles Technical Support

DATE: July 13, 2011

RE: Niles IM-Net and Rhapsody® - UPDATE!

A new version of the IM-Net (FG01528) Media Player Firmware is now available to correct the Rhapsody issues mentioned in yesterday's Tech Support Bulletin.

To that end, IM-Net Media Player Firmware Version 1576 is now available. The previously released version, Version 1450 is now obsolete as it will no longer work properly with Rhapsody's new system.

This software can be obtained in two ways:

- 1) For installations that are already running Rhapsody-enabled IM-Net cards using Version 1450, IM-Net modules will automatically update to the new version 1576 when they next check for available updates. This can happen anywhere between 1 and 30 days depending on the settings that were selected during configuration of the IM-Net module.
If an installation is having trouble accessing Rhapsody, an update can be triggered to start immediately by using the Admin Utility.

To trigger the update process to begin:

From a web browser on a computer that is on the same network as the IM-Net module, navigate to the IP address of the module. For example, if the IP Address of the module is 192.168.0.4, enter <http://192.168.0.4> into the web browser's address bar.

- a) From the Admin Utility's main page, select the "Utilities" tab.
 - b) Under the "Software Updates" section, select "Settings"
 - c) From the "Software Updates Settings" page, select "Update Now" at the bottom of the page.
 - d) Make sure that "Download and install the new software from the Niles Support Server" is selected, and click "Next".
 - e) Click "OK" on the "Are you Sure?" screen that appears.
- 2) For new installations or to upgrade an older version of the IM-Net module to enable access to Rhapsody and SiriusXM internet radio, you will need to make sure to first update the entire ICS system to IntelliFile®3 Build 143 or greater before proceeding. Instructions for this as well as a link to manually download the Version 1576 file are both available at www.intellicontrol.com/ICS/downloads.php.

Please note:

New version 1576 of the Media Player Firmware is only needed for IM-Net modules that were previously upgraded to Version 1450 to enable access to Rhapsody and SiriusXM internet radio. Older versions of the IM-Net Media Player Firmware did not access Rhapsody and would therefore not have this issue.

*****IMPORTANT*****

Are you running the latest build of IntelliFile3?

You should have build 143 on your laptop

Download it now at:

<http://www.intellicontrol.com/ICS/downloads.php>